

**INTERNATIONAL ROAD DYNAMICS INC.**

702 - 43rd Street East, Saskatoon, SK, Canada,

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- Site Service Report -**IRD SO.: 11167****IRD Contract No.:****From: Brent Eckhart****To:****Project Name/Location: Danville VA, LTTP RT 29 SB****Service Date(s): 10-6-09****Job Description:**

The modem is not answering remote dial in attempts. A site visit was requested by PM Cindy Mantie.

Work Completed:

Upon arrival to the site, the modem and system did have power.

I put the modem phone line into a landline telephone receiver. There was no dial tone.

I opened up the phone termination jack inside our cabinet and took a voltage reading across the active phone line pair. 0VDC. This indicates a phone line service problem.

I had an IRD support tech (Rey Castro) do another dial in attempt to confirm faulty phone line.

I contacted Cindy Mantie and departed the site.

Work Remaining:

Cindy informed we she was going to call DOT to get the phone line worked looked at.

Parts Used:**Mileage / Travel Time:**

3 hours

Notes:**Action Items:**

Item	Action Required	Ownership
1.		
2.		
3.		
4.		